



V E N T A N A

Amenity Facility Rules

NO LIFEGUARD ON DUTY. USE AT YOUR OWN RISK.

IN THE CASE OF AN EMERGENCY, CALL 911

HOURS:

6:00AM – 10:00PM

GUEST POLICY:

Guests must be accompanied by a Ventana resident. Residents are allowed four (4) non-resident guests without a party reservation. Reservations are based on availability and do not designate any portion of amenity center as exclusive or restricted from other residents. For a reservation please email management at VentanaTX@ccmcnet.com. **Each household will receive one (1) complimentary Access Card. Additional or replacement cards are available for a fee of \$25 by contacting the management team.**

RULES:

1. No eating or drinking while in the pool.
2. Please dispose of all trash in containers.
3. No glass containers allowed.
4. No animals allowed in pool or enclosure area. Registered service animals restricted from pool.
5. Swimmers must shower before entering pool/spa.
6. Persons with infectious diseases should not use the pool.
7. Swim wear only. No jeans or street clothes allowed in pool.
8. Babies must wear "swim" diapers in the pool. Changing tables are provided in the restrooms.
9. Adults should not swim alone.
10. No one under 16 years of age permitted in pool area without an adult over 18 years of age.
11. Children in pool must be supervised by an adult at all times.
12. No running or rough housing.
13. No abusive language, loud radio or excessive noise.
14. No smoking, vaping, e-cigarettes, or drug use of any kind allowed in pool area, cabana, or adventure park.
15. No bikes, scooters, skateboards, or motorized vehicles in the pool area.
16. The Homeowners Association assumes no responsibility for any personal injury or loss, theft or damage to personal property or effects left in pool area.

VIOLATIONS OF POOL RULES MAY RESULT IN DISCONTINUED POOL PRIVILEGES. RULES SUBJECT TO CHANGE AS NEEDED.

Professionally Managed by CCMC

For management emergencies after normal business hours, call customer service 800-274-3165.

For all other inquiries or management emergencies during normal hours please call 817-422-5468.



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Access

- Access Card forms must be filled out prior to granting access to the pool. An online form can be found on the Ventana Community Website: www.VentanaTXHOA.com under Amenities, Amenity Agreement.
- If you have problems with your key fob contact the management team. The Monitors do not have access to the gate system.

Guests

- Residents are allowed to bring 4 non-resident guests. If you would like to bring more, an amenity reservation is required. Reservations do not provide exclusive use of the pool, residents cannot be denied access to the amenity during a reservation.

Media

- Wi-Fi password: **M@nager1234** The password is subject to change and is posted inside the pool bulletin board.
- Audio at the pools is controlled by Sonos once connected to the Wi-Fi. There are 3 different areas to be controlled. *Please note, that explicit content is not controlled, so please remember to be good neighbors when there are children present or asked to play non-explicit content.*
- Remember to disconnect your media account when you leave the amenity.
- The remotes for the TV's are located inside the gray box labeled DoorKing under the television furthest from the pool. Your access card is required to open the door.
- A HULU subscription is activated on all televisions as well as local channels.

Fans

- Please remember to turn off the fans when you leave the amenity.

Grill

- Please turn the gas on only when being used, and when finished please ensure both valves are turned off.
- Please clean the grill area inside and out after every use.
- Please ensure the lids are closed when you leave. Leaving the lids open exposes the grills to the elements causing rust.

Chair Lift

- Please do not use the chair lift unless the assistance is required. It is battery operated and unnecessary use drains the battery.

Fire Place

- Turn on the gas timer below the fireplace.
- Light fire strip in the front of the logs near the center. Take the same action on the other side of the logs.
- Lighter not provided.
- Gas is on a 30 minute timer and will automatically turn off.
- Do not leave fire unattended at any time.

Lights

- Lights are on an automatic timer that is adjusted periodically with daylight savings observances.
- There are no external switches for lighting. Report any outages to the manager.

Please report all property issues directly to your community manager jpatterson@ccmcnet.com or by calling 817-422-5468. After Hours: 800-274-3165.



V E N T A N A

WIFI Use Agreement

Terms and Conditions

By using our internet service, you hereby expressly acknowledge and agree that there are significant security, privacy and confidentiality risks inherent in accessing or transmitting information through the internet, whether the connection is facilitated through wired or wireless technology. Security issues include, without limitation, interception of transmissions, loss of data, and the introduction of viruses and other programs that can corrupt or damage your computer.

Accordingly, you agree that the owner and/or provider of this network is NOT liable for any interception or transmissions, computer worms or viruses, loss of data, file corruption, hacking or damage to your computer or other devices that result from the transmission or download of information or materials through the internet service provided.

Use of the wireless network is subject to the general restrictions outlined below. If abnormal, illegal, or unauthorized behavior is detected, including heavy consumption of bandwidth, the network provider reserves the right to permanently disconnect the offending device from the wireless network.

Examples of Illegal Uses

The following are representative examples only and do not comprise a comprehensive list of illegal uses:

- 1. Spamming and invasion of privacy - Sending of unsolicited bulk and/or commercial messages over the Internet using the Service or using the Service for activities that invade another's privacy.*
- 2. Intellectual property right violations - Engaging in any activity that infringes or misappropriates the intellectual property rights of others, including patents, copyrights, trademarks, service marks, trade secrets, or any other proprietary right of any third party.*
- 3. Accessing illegally or without authorization computers, accounts, equipment or networks belonging to another party, or attempting to penetrate/circumvent security measures of another system. This includes any activity that may be used as a precursor to an attempted system penetration, including, but not limited to, port scans, stealth scans, or other information gathering activity.*
- 4. The transfer of technology, software, or other materials in violation of applicable export laws and regulations.*
- 5. Export Control Violations*
- 6. Using the Service in violation of applicable law and regulation, including, but not limited to, advertising, transmitting, or otherwise making available ponzi schemes, pyramid schemes, fraudulently charging credit cards, pirating software, or making fraudulent offers to sell or buy products, items, or services.*
- 7. Uttering threats;*
- 8. Distribution of pornographic materials to minors; and Child pornography.*

Examples of Unacceptable Uses

The following are representative examples only and do not comprise a comprehensive list of unacceptable uses:

- 1. High bandwidth operations, such as large file transfers and media sharing with peer-to-peer programs (i.e.torrents)*
- 2. Obscene or indecent speech or materials*
- 3. Defamatory or abusive language*
- 4. Using the Service to transmit, post, upload, or otherwise making available defamatory, harassing, abusive, or threatening material or language that encourages bodily harm, destruction of property or harasses another.*
- 5. Forging or misrepresenting message headers, whether in whole or in part, to mask the originator of the message.*
- 6. Facilitating a Violation of these Terms of Use*
- 7. Hacking*
- 8. Distribution of Internet viruses, Trojan horses, or other destructive activities*
- 9. Distributing information regarding the creation of and sending Internet viruses, worms, Trojan horses, pinging, flooding, mail-bombing, or denial of service attacks. Also, activities that disrupt the use of or interfere with the ability of others to effectively use the node or any connected network, system, service, or equipment.*
- 10. Advertising, transmitting, or otherwise making available any software product, product, or service that is designed to violate these Terms of Use, which includes the facilitation of the means to spam, initiation of pinging, flooding, mail-bombing, denial of service attacks, and piracy of software.*
- 11. The sale, transfer, or rental of the Service to customers, clients or other third parties, either directly or as part of a service or product created for resale.*
- 12. Seeking information on passwords or data belonging to another user.*
- 13. Making unauthorized copies of proprietary software or offering unauthorized copies of proprietary software to others.*
- 14. Intercepting or examining the content of messages, files or communications in transit on a data network.*